
Welcome to the Abbey Centre and thank you for choosing us for your place of activity and fun. We are excited that you are planning to come and utilize the Abbey Centre's Outdoor Aquatic Centre.

Before that happens, we would like to review a few items with you. Please ensure you have been in communication with a member of the aquatic team prior to your large group visit. Send all enquiries directly to aquatics@blackfalds.ca and include:

- Date of Visit
- Time of Visit
- Number of People Coming onto the Pool Deck (*paid admission*)
- The Age Group(s) | Under 8, 8-12, 13-17, 18+
- Contact Name (*only one point of contact please*)
- Contact Number & E-mail Address
- Organization Attending

This helps us manage capacity, please note the Outdoor Aquatic Centre is a non-bookable space, open to the public, with admission based on lifeguard-to-visitor ratios. Prior notice does not guarantee immediate access. With full staff, we can accommodate up to 400 guests. Everyone on the pool deck must have a paid wristband, except support workers/aides assisting individuals with special needs. Teachers/leaders are welcome to sit in the facility in any of our public areas without a paid admission. However, if staff are needed on the deck to monitor students/campers, users must have a paid admission.

Prior to your visit to reduce costs, check if any attendees have a current Abbey Centre membership or punch pass. You will need to determine how many attendees you will have per age group. This will allow us to get the required age group wristbands counted out prior to your arrival.

To review the different age groups and costs please visit <https://www.blackfalds.ca/m/abbey-centre/admission-membership>

On the day of your visit, youth & adults with memberships should check in first with their teacher/leader to get wristbands. The teacher/leader will purchase the remaining wristbands at Guest Services, distribute them on the bus, then bring the group in and guide them to the changerooms and pool deck. Lockers require personal locks or can be rented for \$3. Full payment is required at check-in, as we cannot invoice or carry balances.

For a complete list of Aquatic Centre rules and Guidelines please follow the link:
<https://www.blackfalds.ca/m/abbey-centre/outdoor-aquatic-centre>

Some notable rules to be advised of:

- Children 7 & under must stay within arm's reach of a competent supervisor (13+ years of age). One supervisor may oversee up to 4 children.
- All children twelve (12) and under must pass a deep-end swim test before entering the deep end. The guest must swim two pool widths on their front, without touching the bottom, lane ropes, others, or floating items. Those who don't pass must wear a free lifejacket, available first come, first served. Guests will be wrist banded according to whether they completed the swim test with or without a lifejacket.
- Children under 48 inches (4 feet tall) need a supervisor to ride the waterslides. One supervisor per child, Lifejackets are not allowed on the waterslides.
- Food or beverages (other than water in a non glass container) is not allowed on the pool deck
- Only food and beverages purchased from Mobile Meals and Munchies may be consumed in the eating area
- Outside food is allowed within the building (tables and chairs, bleachers) and outdoor picnic tables.

Thank you for your time and if you have any questions, please reach out!
403.885.4039 | guestservices@blackfalds.ca | aquatics@blackfalds.ca